ECOSYSTEMS and Technology

Idea Generation and Content Model Processing



Cyrus F. Nourani Editor





ECOSYSTEMS AND TECHNOLOGY

Idea Generation and Content Model Processing



Innovation Management and Computing

ECOSYSTEMS AND TECHNOLOGY

Idea Generation and Content Model Processing

Edited by

Cyrus F. Nourani, PhD

Research Professor, Simon Fraser University, British Columbia, Canada Academic R&D at Berlin, Sankt Augustin-Bonn and Munich, Germany



Apple Academic Press Inc. 3333 Mistwell Crescent Oakville, ON L6L 0A2 War

Apple Academic Press Inc. 9 Spinnaker Way Waretown, NJ 08758

Canada

©2017 by Apple Academic Press, Inc.

Exclusive worldwide distribution by CRC Press, a member of Taylor & Francis Group

No claim to original U.S. Government works

Printed in the United States of America on acid-free paper

International Standard Book Number-13: 978-1-77188-507-2 (Hardcover)

International Standard Book Number-13: 978-1-315-36566-4 (CRC Press/Taylor & Francis Ebook)

International Standard Book Number-13: 978-1-77188-508-9 (AAP eBook)

All rights reserved. No part of this work may be reprinted or reproduced or utilized in any form or by any electric, mechanical or other means, now known or hereafter invented, including photocopying and recording, or in any information storage or retrieval system, without permission in writing from the publisher or its distributor, except in the case of brief excerpts or quotations for use in reviews or critical articles.

This book contains information obtained from authentic and highly regarded sources. Reprinted material is quoted with permission and sources are indicated. Copyright for individual articles remains with the authors as indicated. A wide variety of references are listed. Reasonable efforts have been made to publish reliable data and information, but the authors, editors, and the publisher cannot assume responsibility for the validity of all materials or the consequences of their use. The authors, editors, and the publisher have attempted to trace the copyright holders of all material reproduced in this publication and apologize to copyright holders if permission to publish in this form has not been obtained. If any copyright material has not been acknowledged, please write and let us know so we may rectify in any future reprint.

Trademark Notice: Registered trademark of products or corporate names are used only for explanation and identification without intent to infringe.

Library and Archives Canada Cataloguing in Publication

Ecosystems and technology: idea generation and content model processing / edited by Cyrus F. Nourani, PhD, Research Professor, Simon Fraser University, British Columbia, Canada, Academic R&D at Berlin, Sankt Augustin-Bonn and, Munich, Germany.

(Innovation management and computing)

Includes bibliographical references and index.

Issued in print and electronic formats.

ISBN 978-1-77188-507-2 (hardcover).--ISBN 978-1-77188-508-9 (PDF)

1. Technology--Social aspects. 2. Computer networks--Social aspects. 3. Technological innovations--Data processing. 4. Telematics. I. Nourani, Cyrus F., author, editor II. Series: Innovation management and computing

T14.5.E36 2016

303.48'3

C2016-907185-5

C2016-907186-3

Library of Congress Cataloging-in-Publication Data

Names: Nourani, Cyrus F., editor.

Title: Ecosystems and technology: idea generation and content model processing / editor,

Cyrus F. Nourani, PhD.

Description: Toronto; [Hackensack?] New Jersey: Apple Academic Press, 2017.

| Includes bibliographical references and index.

Identifiers: LCCN 2016049823 (print) | LCCN 2016051014 (ebook) | ISBN

9781771885072 (hardcover : alk. paper) | ISBN 9781315365664 (CRC Press/Taylor &

Francis eBook) | ISBN 9781771885089 (AAP eBook)

Subjects: LCSH: Technology--Social aspects. | Computer networks--Social apects. | Technological innovations--Data processing. | Telematics.

Classification: LCC T14.5 .E36 2017 (print) | LCC T14.5 (ebook) | DDC 303.48/3--dc23

LC record available at https://lccn.loc.gov/2016049823

Apple Academic Press also publishes its books in a variety of electronic formats. Some content that appears in print may not be available in electronic format. For information about Apple Academic Press products, visit our website at **www.appleacademicpress.com** and the CRC Press website at **www.crcpress.com**

BOOK SERIES: INNOVATION MANAGEMENT AND COMPUTING

Innovation is the generation and application of new ideas and skills to produce new products, processes, and services that improve economic and social prosperity. This new book series aims to cover important issues in the burgeoning field of innovation management and computing, from an overview of the field to its current and future contributions. The volumes will be of value and interest to computer and cognitive scientists, economists, engineers, managers, mathematicians, programmers, and engineers.

Current books in the series:

 Ecosystems and Technology: Idea Generation and Content Model Processing

Tentative forthcoming volumes in the series:

- Computing Predictive Analytics, Business Intelligence, and Economics Models
- Haptic Computing Logic, Emotional Intelligence, Neurocognitive and Genetic Computing
- Innovations on Agent Cooperation and Coordination
- Newer Developments on Computability, Languages, Sets, and Model Theory
- Economic Game Models and Predictive Analytics
- Epistemic Computing, Model Checking, Spatial Computing and Ontology Languages
- Content Processing, Intelligent Multimedia Databases, and Web Interfaces
- Agent Software Engineering, Heterogeneous Computing, and Model Transformations



CONTENTS

| | List of Contributors | ix |
|----|--|------|
| | List of Abbreviations | xi |
| | About the Editor | xiii |
| | Preface | xv |
| 1. | Technology Selection for Software Startups | 1 |
| | Michel Floyd | |
| 2. | Innovation Ecosystems and Technology | 11 |
| | Eunika Mercier-Laurent | |
| 3. | Self-Organizing Coordination and Control Approaches: The Impact of Social Norms on Self-Regulated Innovation Activities in Self-Managing Teams | 37 |
| | Maria Carmela Annosi, Federica Brunetta, and Mats Magnusson | |
| 4. | Digital Opportunities for First-Year University Students' Motivational Enhancement | 77 |
| | Dace Ratniece | |
| 5. | Building a Successful Innovation Platform for Affordable Medical Technology in Low Resource Settings Ramakrishna Pappu and Jagdish Chaturvedi | 91 |
| 6. | Soft-Factors Enabling Innovation | 115 |
| | Christine G. Kapp | |
| 7. | IoT and M.E.S.: Are You Ready for the Next Industrial Revolution? | 141 |
| | Selem Charfi | |
| 8. | A Structured Process to Generate Ideas in MedTech | 157 |
| | Jagdish Chaturvedi and Ramakrishna Pappu | |

viii Contents

| 9. | Logic-Based Medicine versus Evidence-Based Medicine for Modeling Qualified-Self Health Kits | 183 |
|-----|---|-----|
| | Patrik Eklund | |
| 10. | Virtual Mobile Interfaces, Business Intelligence, and Analytics Content Processing | 189 |
| | Cyrus F. Nourani | |
| 11. | A Haptic Computing basis for Facial or Visual Emotion Expression Recognition | 223 |
| | Cyrus F. Nourani | |
| | Index | 251 |

LIST OF CONTRIBUTORS

Maria Carmela Annosi

Ericsson AB—Research, Färögatan 6, SE-164 80 Stockholm, Sweden; IPD, School of Industrial Engineering and Management—KTH Royal Institute of Technology, Brinellvägen 8, 114 28 Stockholm, Sweden

Federica Brunetta

Department of Business and Management—LUISS Guido Carli University, Viale Romania, 32, 00197 Roma, Italy

Selem Charfi

HD Technology, Europarc du Chêne, 8 rue Pascal-BP90, 69672 BRON Lyon, France, E-mail: Selem. Charfi@hdtechnology.fr

Jagdish Chaturvedi

Director Clinical Innovations, InnAccel, 5th Floor, Aanand Towers, Municipal No. 4, Rajaram Mohan Roy Road, Ward No. 77, Sampangiramanagar, Bangalore–560025, India

Patrik Eklund

Umeå University, Department of Computing Science, SE-90187 Umeå, Sweden

Michel Floyd

Founder of "cloak.ly," Board Member of VLAB, the MIT Enterprise Forum of the Bay Area, 767 Upland Rd, Redwood City, CA 94062, USA, Mobile: +1-650-814-3961

Christine G. Kapp

DataPsy, Inc., 1503 Ross Ave, Kissimmee, Florida 34744, USA, E-mail: ckapp@DataPsy.com

Mats Magnusson

IPD, School of Industrial Engineering and Management—KTH Royal Institute of Technology, Brinellvägen 8, 114 28 Stockholm, Sweden

Eunika Mercier-Laurent

University Jean Moulin Lyon 3, France, E-mail: eunika.mercier-laurent@univ-lyon3.fr

Cyrus F. Nourani

Research Professor, Simon Fraser University, British Columbia, Canada

Ramakrishna Pappu

Business Associate, InnAccel, 5th Floor, Aanand Towers, Municipal No. 4, Rajaram Mohan Roy Road, Ward No. 77, Sampangiramanagar, Bangalore–560025, India

Dace Ratniece

Distance Education Study Centre, Riga Technical University, Kronvalda Boulevard 1, Riga, LV 1010, Latvia; Faculty of Sciences and Engineering, Liepaja University, Liela Str.14, Liepaja, LV-3401, Latvia



LIST OF ABBREVIATIONS

AHA active and healthy ageing AI artificial intelligence

AII abstract intelligent implementation
AIIMS All India Institute of Medical Sciences

AU action units

BI business intelligence

BIOME Bio Innovations and Opportunities in Medicine and Engineering

CRDM cardiac rhythm disease management

EBM evidence-based medicine

EDB Economic Development Board
ERP Enterprise Resource Planning
FACS Facial Action Coding System
IIC Industrial Internet Consortium

IPMP innovation process management process

ITESM Monterrey Institute of Technology and Higher Education

IUSSTF Indo-US Science and Technology Forum

JFMDA Japan Federation of Medical Devices Associations
JMSUICE JurInfoR-MSU Institute for Contemporary Education

KM knowledge management KPI Key Performance Indicators

LBM logic-based medicine MVP minimum viable product

NEET not in employment, education or training
OISPG Open Innovation Strategy and Policy Group

OM organizational memory

PLM product lifecycle management RDF Resource Description Framework

RMNCH Reproductive, Maternal, Newborn, and Child Health

SDC System Development Corporation

SIB Stanford India Biodesign SMS Short Message Service

SSB Singapore-Stanford Biodesign



ABOUT THE EDITOR

Cyrus F. Nourani, PhD

Research Professor, Simon Fraser University, British Columbia, Canada; Academic R&D at Berlin, IMK Bonn and Munich, Germany

Dr. Cyrus F. Nourani has a national and international reputation in computer science, artificial intelligence, mathematics, virtual haptic computation, information technology, and management. He has many years of experience in the design and implementation of computing systems. Dr. Nourani's academic experience includes faculty positions at the University of Michigan-Ann Arbor, the University of Pennsylvania, the University of Southern California, UCLA, MIT, and the University of California, Santa Barbara. He was also a Research Professor at Simon Frasier University in Burnaby, British Columbia, Canada. He was a Visiting Professor at Edith Cowan University, Perth, Australia, and a Lecturer of Management Science and IT at the University of Auckland, New Zealand.

Dr. Nourani commenced his university degrees at MIT where he became interested in algebraic semantics. That was pursued with a category theorist at the University of California. Dr. Nourani's dissertation on computing models and categories proved to have intuitionist-forcing developments that were published from his postdoctoral times on at ASL. He has taught AI to the Los Angeles aerospace industry and has worked in many R&D and commercial ventures. He has written and coauthored several books. He has over 350 publications in mathematics and computer science and has written on additional topics, such as pure mathematics, AI, EC, and IT management science, decision trees, predictive economics game modeling. In 1987, he founded Ventures for computing R&D. He began independent consulting with clients such as System Development Corporation (SDC), the US Air Force Space Division, and GE Aerospace. Dr. Nourani has designed and developed AI robot planning and reasoning systems at Northrop Research and Technology Center, Palos Verdes, California. He also has comparable AI, software, and computing foundations and R&D experience at GTE Research Labs.



PREFACE

Innovation is the generation and application of new ideas and skills to produce new products, processes, and services that improve economic and social prosperity. This includes management and design policy decisions and encompasses innovation research, analysis, and best practice in enterprise, public, and private sector service organizations, government, regional societie,s and economies. This volume presents important new innovations in the area of management and computing, particularly venture planning for innovations and competitive business modeling.

Ecosystems and context-driven innovation modeling systems assist in the generation of better ideas faster; in measuring relevant data on ECO systems; in creating idea streams, innovation platforms, and virtual interfaces; in enhancing business intelligence and content processing; and in analyzing haptic expression and emotion recognition innovations, with applications to neurocognitive medical sciences.

This volume starts with a glimpse on technology selection for startups. Startups face tremendous challenges across many fronts, from fundraising to attracting talent to getting their first customers. In the early days of a technology startup, the focus is on creating a minimum viable product (MVP). Chapter 1 explores the early technology choices made by startups and how they can impact future success with real-world examples. Facing today's challenges and competition involves continuous innovation, which is considered as ecosystems generating impact. Balancing these ecosystems for sustainable success requires connecting and combining multidisciplinary knowledge, know-how, and intelligence. Focusing on an ecosystem model of innovation, a condition for balance, and the role of technology in making it effective are explored in chapter 2. Agile methods are explored in a following chapter. Intensified competition putspressure on organizations to outperform their competitors by addressing customer needs in a timely, cost-effective, and superior manner. Newer trends with decentralized structures, abandoning hierarchical organizational forms in

xvi Preface

favor of flattened hierarchies and a massive use of self-managing teams, are explored.

Agile software development paradigm is conceived of being about feedback and change. However, there is a lack of clear or detailed recommendations about how to successfully drive autonomous teams towards high innovation performances. Additional areas treated are Swedish Medical Apps Management.

Innovations in education systems are considered in chapter 4. Young people, who are the fundamental asset of our economies and societies across the world, face real and increasing difficulties in finding decent jobs more and more often. The aim of this study is to find the optimal ratio of e-learning and conventional learning for first-year students to increase motivation. Research methods on "Entrepreneurship (Distance Learning e-Course)" are reviewed. The students were tested by (i) a survey about the course on "Entrepreneurship (Distance Learning e-Course)" assessment; (ii) psychologist M. Lusher's color test, which is based on the method of projection individual's emotional state of the diagnosis; (iii) the degree of risk appetite according to Schubert's method of success; (iv) motivation after T. Elersamethods, failure avoidance motivation in correlation with T. Elersa method; and (v) a survey about optimal proportion between traditional and e-learning studies.

The healthcare domain area examples are presented in several chapters (chapters 5 and 8) that provide an overview of the various methods used today for identifying unmet needs and developing products. The healthcare domain is chosen as the medium for the description. The biodesign process as developed at Stanford University is described, along with multiple alternate adaptations of the process. Chapter 5 analyzes other processes examining the critical factors that lead to the success of these programs. It also analyzes through examples of medical devices and medical technology developments, where a lack of a structured process has led to 'failures,' the key learning from these case studies.

Building a successful innovation platform for affordable medical technology is important to address. This chapter 5 emphasizes the need for an innovation platform for successful accomplishments. It takes the example of healthcare innovations and explores the different facets that need to be brought together to create an innovation platform in the medical technol-

ogy space and its use today to enable affordable medical technology in low-resource settings. The authors use various case studies of innovation platforms accessible to healthcare innovators and highlight the thought process behind developing such platforms (Stanford Biodesign, John's Hopkins' innovation platform, CAMtech'd innovation platform, InnAccel's acceleration program, government-run incubation programs, etc.). The chapter details a stage-wise process that begins with the identification of gaps in the ecosystem through feasibility studies to setting up a physical medical technology innovation platform. Further, the authors highlight the need for the incorporation of structured processes for needs identification and product development embedded within innovation platforms. An overview of how this is being used today in different settings is described.

In chapter 9, logic-based medicine versus evidence-based medicine for modeling qualified self-health kits is examined. In this chapter formal logic is applied to bridge the gap between information management in qualified self apps and information classification and structures residing within health and healthcare ontology. Mathematical innovative techniques are briefly described to enable a well-founded logical and ontology representation. Modeling uses these theoretical notions in order to extend the logical structure of classifications of health. The author focuses on active and healthy aging, including aspects of assessment and classification so that individuals and patients can manage their own data, in particular for self-monitoring purposes. There is the need to shift from society owning all individual health data to individuals themselves owning their data. Another aspect is that the quantified-self movement is still rooted mostly in wellness and even fitness, and as having various apps at their disposal.

Chapter 6 begins by describing the art of innovation as an analogy that shows the exponential level of complexity when scaling innovation management processes from personal innovation to visionary and led innovation, and finally to enterprise/ecosystem innovation. Soft factors to the innovation process are explained at each level, with the emphasis being on enterprise and level factors with suggestions for overcoming them. We have the perception that process models, idea generation platforms, and cognitive products are all necessary to improve an organizational innovation management process. However, many soft factors provide the real key

xviii Preface

to innovation success. There is an inhibitive factor when the role has been designed to be 95% reactive. This chapter describes some of the factors inherent in people and organizations that can inhibit innovation.

The new IoT areas are considered in a chapter that presents the impact of the IoT concept on the manufacturing systems and the challenges that R&D actors face in order to anticipate future evolution. The author first presents the general concepts related to IoT and M.E.S. Then the announced benefits from this exposition are presented. These benefits present new challenges.

The newer realistic challenges are previewed in chapter 10 on virtual mobile or cloud interfaces, business intelligence, and analytics content processing. Intelligent business interfaces are designed with intelligent multi-tiers and interfaces applying agents and intelligent business objects with applications to intelligent WWW. Basic content management with multi-tier designs for interfaces are presented. The field of automated learning and discovery has obvious financial and organizational memory applications. A computing model based on a novel competitive learning with database warehousing, model discovery, and customizing interface design is discussed. Intelligent visual computing paradigms are applied to define the multimedia computing paradigm and active databases. The intelligent multimedia paradigms can be applied to databases and query processing applications to stock trading. A view-model-controller design prototype for mobile business platforms with content processing specifics is presented. Web content is an important interface to preview.

The volume concludes with innovations on haptic and neurocognitive computing for visual facial expression emotion recognition. The chapter presents novel modeling techniques for facial and visual expression computation and recognition. Based on the functions on the haptic computing logic, we can state expression-spanning schemas—hereon called Eigen Schemas—that on tuples are morphed to characterize facial expressions. The Eigen schemas allow us to express or detect human emotions expressed on facials. The haptic logic encompasses a predictive Bayesian confidence on the characterizations.

TECHNOLOGY SELECTION FOR SOFTWARE STARTUPS

MICHEL FLOYD

Founder of "cloak.ly," Board Member of VLAB, The MIT Enterprise Forum of the Bay Area, 767 Upland Rd, Redwood City, CA 94062, USA, Mobile: +1-650-814-3961

CONTENTS

| Abst | tract | 1 |
|------------|-------------------------------|---|
| 1.1 | Tools | 2 |
| 1.2 | Why Tools Matter? | 3 |
| 1.3 | Leading Edge or Mere Survival | 5 |
| 1.4 | Tools and Culture | 7 |
| Keywords | | 8 |
| References | | |

ABSTRACT

Many, perhaps most, software startups start with just an "idea."

- It should be easier to get a ride to go where I need to go now;
- I want to sell my beanie babies online;
- It should be easier to find information.

If the inventor is a software engineer they might just start writing software-using tools that they already know. Some might think a little harder